# NH Automobile Dealers Assn – Dental 2

# Outline of Coverage Delta Dental PPO plus Premier Network



Effective: January 1, 2017 Group Number: 3391

Read Your Policy Carefully—This Outline of Coverage provides a very brief description of the important features of your policy. This is not the insurance contract, and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you **READ YOUR POLICY CAREFULLY!** Not all time limitations and exclusions are shown herein. Benefit percentages shown are based on the actual charges submitted up to the Maximum Allowable Charge for participating dentists, or Delta Dental's allowance for non-participating dentists.

<b>Diagnostic / Preventive</b> (Coverage A)	Basic Restorative (Coverage B)	Major Restorative (Coverage C)
No Deductible	Calendar Year Deductible per Person: \$25	
DIAGNOSTIC: Oral evaluations twice in a calendar year, this includes periodic, limited, problem-focused, and comprehensive evaluations X-rays (complete series or panoramic film) once in a 5-year period Bitewing x-rays once in a 12-month period X-rays of individual teeth as necessary	RESTORATIVE: Amalgam (silver) fillings; Composite (white) fillings  ORAL SURGERY: Surgical and routine extractions  ENDODONTICS: Root canal therapy  PERIODONTICS:	PROSTHODONTICS: Removable and fixed partial dentures (bridge); complete dentures Rebase and reline (dentures) Crowns Onlays Implants
Brush biopsy once in a 12-month period  PREVENTIVE: Four cleanings in a calendar year  Fluoride twice in a calendar year  Space maintainers to age 16  Sealant application to permanent molars, once in a 3-year period per tooth, for children to age 19  Occlusal guards  Note: Expenses incurred for covered Diagnostic and Preventive services do accrue to your annual maximum.	Periodontal maintenance (cleaning)  Note: Cleanings are limited to four in a calendar year; these may be routine (Coverage A) or periodontal (Coverage B), or a combination of both.  Treatment of gum disease  Clinical crown lengthening once in a lifetime per site  DENTURE REPAIR:  Repair of a removable denture to its original condition  EMERGENCY PALLIATIVE TREATMENT	
<b>Delta Dental Pays: 90%</b> No Waiting Period	<b>Delta Dental Pays: 60%</b> No Waiting Period	<b>Delta Dental Pays: 60%</b> After a 6-Month Waiting Period

Health through Oral Wellness® program included (please see reverse for details)

Any applicable waiting period is waived for employees and dependents covered immediately prior to the original effective date of this plan when this

<sup>\*</sup>Any applicable waiting period is waived for employees and dependents covered immediately prior to the original effective date of this plan when this plan is replacing an existing group dental policy that includes the services to which the waiting period applies.

#### **Delta Dental PPO plus Premier Network**

You will get the best value from your Delta Dental Plan when you receive your dental care from one of our PPO (greatest savings) or Premier network participating dentists:

- No Balance Billing: Because participating dentists accept Northeast Delta Dental's allowed fees for services, you will typically pay less when you visit a participating dentist.
- ✓ No Claims Paperwork: Participating dentists will prepare and submit claims for you.
- Direct Payment: Northeast Delta Dental pays participating dentists directly, so you don't have to pay the covered amount up front and wait for a reimbursement check.

To find out if your dentist participates in our PPO or Premier network, you can: call your dentist, visit our website at **nedelta.com**, or call **Customer Service at 1-800-832-5700**.

# **Claim Process for Participating Dentists**

Your participating dentist will submit your claim to Northeast Delta Dental (claims for any of your covered dependents should be submitted under *your* Subscriber ID number). Northeast Delta Dental will produce an Explanation of Benefits (available through our Benefit Lookup site at **nedelta.com**) detailing what has been processed under your plan's coverage. You are responsible to pay any outstanding balance directly to the dentist.

# **Non-Participating Dentists**

If you visit a non-participating dentist, you may be required to submit your own claim and pay for services at the time they are provided. Claim forms are available by calling Northeast Delta Dental or visiting **nedelta.com**. Payment will be made to you, the Subscriber, unless the state in which the services are rendered requires that assignments of benefits be honored and Northeast Delta Dental receives written notice of such assignment. Payment for treatment performed by a non-participating dentist will be limited to the lesser of the dentist's actual submitted charge or Delta Dental's allowance for non-participating dentists in the geographic area in which services are provided. It is your responsibility to make full payment to the dentist.

#### **Predetermination of Benefits**

Northeast Delta Dental recommends that you ask your dentist to submit a *pre-treatment estimate* for any dental work involving costly or extensive treatment plans. Predeterminations helps avoid any potential confusion and enable us to help you estimate any out-of-pocket expenses you may incur.

#### **Coordination of Benefits**

When an individual covered under this plan has additional group coverage, the Coordination of Benefits (COB) provision described in your Dental Plan Description booklet will determine the sequence and extent of payment. If you have any questions about COB, please contact our **Customer Service Department at 1-800-832-5700**.

#### **Identification Cards**

Two identification cards will be produced and distributed shortly after your initial enrollment. Both cards are issued in your name but can be used by any family member covered under your plan. Any future cards will be issued electronically via our Benefit Lookup site accessible through **nedelta.com**. You can also use our smartphone app and enjoy access to dentist search, claims and coverage, and your ID card. Simply scan the QR code to the right.



# Health through Oral Wellness® (HOWSM)

A healthy mouth is part of a healthy life, and Northeast Delta Dental's innovative Health through Oral Wellness program [HOW] works with your dental benefits to help you achieve and maintain better oral wellness. HOW is all about YOU because it's based on your specific oral health risk and needs. Best of all, it's secure and confidential. Here's how to get started:



#### 1. REGISTER

Go to healththroughoralwellness.com and click on "Register Now"

#### 2. KNOW YOUR SCORE

After you register, please take the free oral health risk assessment by clicking on "Free Assessment" in the Know Your Score section of the website

#### 3. SHARE YOUR SCORE WITH YOUR DENTIST

The next step is to share your results with your dentist at your next dental visit. Your dentist can discuss your results with you and perform a clinical version of the assessment. Based on your risk, you may be eligible for additional preventive benefits.\*

\*Additional preventive benefits are subject to the provisions of your Northeast Delta Dental policy.

#### **Dental Plan Description Booklet**

Your Dental Plan Description booklet shortly can be located at www.northeastdeltadental.com. This benefit booklet describes your dental benefits and explains how to use them. Please read it carefully to understand the benefits and provisions of your Northeast Delta Dental plan.

# Who is Eligible?

You, your spouse (or Civil Union Partner in states where applicable), your children up to age 26, regardless of student status, and any incapacitated dependent children, regardless of age. If enrolling one eligible dependent, all of your eligible dependents must be enrolled, unless they are covered under another dental program.